

# Cookie policy

A cookie is a small text file that websites store on your computer. There are two types of cookies: One type stores a file for an extended period of time on your computer (permanent cookies). It is used, for example, to tell you about what is new since your last visit to the website. The other type of cookies are called session cookies. During the time you are surfing on a website, session cookies are temporarily stored in your computer's memory, for example in order to remember what language you have selected. Session cookies are stored for a short period of time on your computer and they disappear when you close your browser.

## The use of cookies in Trustly's checkout

Trustly uses cookies to make the checkout work, to improve your user experience by giving you a personalized visit and to analyse web statistics. The information gathered may be shared with third parties, see table below for more information.

Any browser visiting Trustly's checkout will receive cookies from us. These are so called "necessary cookies" which allow you to use the website by enabling basic features, such as page navigation and access to secure areas of the website. The checkout does not work properly without these cookies and it is therefore not possible to reject such cookies.

If you do not wish to allow the use of other cookies, or if you at any time choose to opt-out from them, this can be done by changing your browser settings. Further information on how to change your cookie settings are available in the help menu in the browser. Please note that we may not be able to provide our Service/the Service may not function properly if you reject cookies.

In this section, you can find more specific information on how we process your data in case you are an individual using our Service.

<b>Purpose of the processing</b>	<b>Legal basis</b>	<b>Personal data processed</b>
To set cookies on your device when you visit and interact with our Service. We use the data generated from cookies for several purposes, such as to make our checkout work properly, to prevent fraudulent use of our Services, to gather statistics of how you use and interact	For necessary cookies, to pursue our legitimate interest of providing you with a working and functional checkout to prevent fraudulent use of our Services.  For other cookies, we collect your consent. If you want to	Device Information, Behaviour Information.

with our checkout in order to improve its functionality.	withdraw your consent and thus disable the functionality, you can choose such an alternative by checking a box which will be shown on your next visit/use of the Service. Alternatively, you can read our cookie policy available <a href="#">here</a> for more information on how you can remove cookies.	
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For more information on how we process your personal data, please see our Privacy Policy.

First party cookies			
Host	Cookie Name	Description	Expiry Duration (days)
Trustly	__tr:	Unique identifier ID.	1 year
Trustly	__tr	Identifies recurring end users and is used to pre-populate values for a faster payment flow.	Persistent
Trustly	[UUID]	Identifies recurring end users and is used to pre-populate values for a faster payment flow.	Persistent
Trustly	lastUsedLanguage:	Saves the last used language by the end user in our checkout.	Persistent
Trustly	amountData: [OrderID]	Identifies the amount and currency for the end user's Payments/Deposits/Withdrawals.	Session
Trustly	isInApp	Identifies if the end user is in an in-app browser to optimize the payment flow.	Session
Trustly	isTdd	Sweden specific. Used for displaying correct information in the direct debit checkout flow.	Session
Trustly	onboarding-disabled	Country specific. Set for countries that have an "onboarding modal" to remember if users have chosen to view or not.	Session
Trustly	hasOpenedApp	Handles third party redirects back to our checkout due to a bug in Safari.	Session

## No to cookies?

Most web browsers allow you to control cookies through their browser settings.

Please follow the links below for further information on how to manage cookies on different web browsers.

Google Chrome

Microsoft Edge  
Microsoft Internet Explorer  
Mozilla Firefox  
Apple Safari  
Opera

To find out more about cookies, including how to see what cookies have been set, visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

For more detailed information on cookies you can also visit the responsible supervisory authority in Sweden at [www.pts.se](http://www.pts.se)

## Contact

If you have any questions about our Cookie Policy or would like to get the information presented in this Cookie Policy in your local language, you are welcome to contact us by sending an email to [privacy@trustly.com](mailto:privacy@trustly.com).

Last updated on the 10th of May 2024